Zachary Woodward

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SOFTWARE ENGINEER

Object-Oriented Developer | Relational and Big Database Systems | Solution Design and Development

Dynamic software engineer, passionate about delivering high-quality software through the full software development life-cycle, with ability to learn broad range of skills in order to meet requirements.

Expert in agile software development: ability to convert requirements and major features into a Scrum backlog, write and estimate stories, implement continuous integration and deployment, and quickly release work in an enterprise environment.

Excels at troubleshooting and problem solving, including technical and non-technical problems. Used these talents to support production environments, debug complex technical bugs, and identify innovative technical solutions.

TECHNICAL SKILLS

Python, RESTful APIs, Javascript, Node.JS, MongoDB, bash scripting, shell (KSH) scripting, Unix (Ubuntu, AIX), .NET and .NET Core, C#, ASP.NET (MVC, WebForms), Java, PHP, HTML, CSS, SASS, C, C++, SOAP, XML, XSD, WSDL, Apache, nginx, Windows Server, SQL Server, mySQL, PostgreSQL, Oracle, IBM DB2, IBM InfoSphere (Information Server, Master Data Management), IBM WebSphere, Coldfusion, Microsoft Visual Studio (2008 - 2017), Visio, Adobe CC (Illustrator, Photoshop, InDesign), Agile Stories, Design Documents, Project Architecture Documents, Interface Contract Documents, Vision and Scope Documents, and more.

PROFESSIONAL EXPERIENCE

Global Payments, Inc.
Software Developer   June 2018 - Present

Writing and maintaining software that assists in the servicing of millions of merchants around the globe. Learning critical points of the financial IT industry, specifically within the payments processing workflow.

Humana Inc.
Applications Consultant   Nov 2016 - June 2018
Applications Engineer   May 2015 - Nov 2016
Applications Engineer Intern   May 2014 - May 2015

- Took leadership of a project with lack of technical vision and tackled issues of counter-productivity and conflict management. Within three months, delivered a crucial software upgrade and technology foundation for one of the top 20 technical solutions in the company by building trust and significant cooperation between both departments. Received a Shining Star Award for my efforts on the project.
- Worked as the Lead Software Engineer for the company's Master Data Management department that identified the company's Golden Record for their several million records-worth of membership data. Led an Agile Scrum team in designing, implementing, testing, and releasing several multi-million dollar projects.
- Started working with Humana as a Production Issues Consultant for several of the largest membership data services in the company, serving millions of sub-second service responses each day. Managed production incident tickets for my department and worked with our Production Management team to triage and resolve technical issues.
- Facilitated four department internship projects (2015 to current) by managing interviews, placement process, and daily tasks while providing guidance and mentorship.

Freelance Work
Full Stack Web Developer   May 2013 - Present

Working as a self-taught web designer and developer taking the initiative to seek out clients needing end-to-end web solutions for their organizations, events, and companies, and delivering projects that frequently exceed expectations. Building web apps for niche needs to develop experience with new languages, frameworks, and libraries, such as the MEAN web stack, cloud deployment, and Jekyll static site generator. My portfolio and recent work is maintained at http://www.zach-woodward.com.

EDUCATION

University of Louisville   May 2015
Bachelors of Science in Business Administration
Major: Computer Information Systems with a concentration in Web Development